

Advocacy Service

**Dealing with a problem?
We're here to help.**

Advocacy

MND Scotland has a committed and professional team of Advocacy Workers to help resolve issues you may be experiencing.

If you are facing delays, disputes or roadblocks, our Advocacy Workers are here to take your side and to speak to organisations on your behalf to solve these issues.

If you are dealing with an issue, your Advocacy Worker can help you access information you need to protect your rights, go with you to meetings or interviews in a supportive role, or write or speak on your behalf in difficult or stressful situations. Instead, you may simply want someone by your side as you advocate for yourself.



How can Advocacy help me?

We are here to ensure that people living with MND are able to safeguard their rights, have their voice heard on important issues, and to have their views and wishes genuinely considered when decisions are being made about their lives.

Our role is to take your side, so that we can promote social inclusion, equality and social justice.

What issues can I get help with?

We may be able to help you if you are having problems with, for example:

- Accessing services from your local authority
- Applying for free personal care
- Dealing with company disputes
- Entitlement to equipment
- Finding a care provider
- Representing yourself in employment situations
- Securing home adaptations
- Social housing or finding a suitable home
- Other service areas where you need help

How to Apply

Advocacy can be delivered face-to-face across Scotland, depending on your location, or by phone or email.

You can apply for support by visiting www.mndscotland.org.uk/advocacy, or by calling us on **0141 332 3903**.

You may also ask your MND Clinical Specialist to refer you for Advocacy support.



“ Knowing that we had someone fighting on our behalf was a big relief. Our Advocacy Worker took care of everything, allowing us to focus on enjoying our time together instead of worrying about the issues we were facing. Now that our issue has been resolved, we can finally have some peace-of-mind and live each day as it comes ”

Drew McCartney, diagnosed with MND in 2017

Benefits of Advocacy

Advocacy is about making your voice heard loudly and ensuring you are getting the care and support you are entitled to.

You can ask us to support you in any area where you feel you need help, or where you feel your rights are being infringed – as long as this is legal.

We do not generate complaints, but we support your right to complain or deal with issues in a way that works for you.

Advocacy is independent from all other services and relationships in your life, and will have no other role except to represent your wishes without judging you or giving you a personal opinion.

The benefits that you could gain from the service include:

- Relief from stress of dealing with issues
- More time to spend with your loved ones
- Getting the support you are entitled to
- Making your voice heard more loudly
- Peace-of-mind that a committed and compassionate team are advocating on your behalf

Get in touch

For further information on our support or services contact us at:



0141 332 3903



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